

1 myHUD Notification Center

Click here to access the myHUD dashboard, where you can view all your recent calls, voicemails, chats, attachments and recordings. Any new notifications are indicated in the circular red counter.

2 Directory

Access your internal and external contacts as well as Groups from the Directory, which is searchable to ease discovery.

3 Audio & Video Conferencing

Find dial-in numbers, conference bridge links, invite and join capabilities.

4 External Integrations

Discover and enable integrations to applications and features with your UC package, including Paperless Fax, Always-On Call Recording, Business SMS Texting and more.

5 Global Search

Easily search for any contact, feature or record in myHUD or your Directory.

6 Calling Device

Direct calls to your softphone, desktop phone or mobile client.

7 Queue Login

As a call center agent, manage your availability in assigned call queues.

8 Profile

Access settings, manage your personal myHUD presence, set a custom presence status and logout of the myHUD application.

9 New Call

Access your myHUD softphone application to place a call, while on hook or off hook.

10 Docked Call

View your active calls with options to resume/hold or to end a call. Easily toggle between multiple concurrent active calls.

11 Recent Contacts

View your most recent calls and chats. Notifications for pending interactions are indicated by the circular red counter.

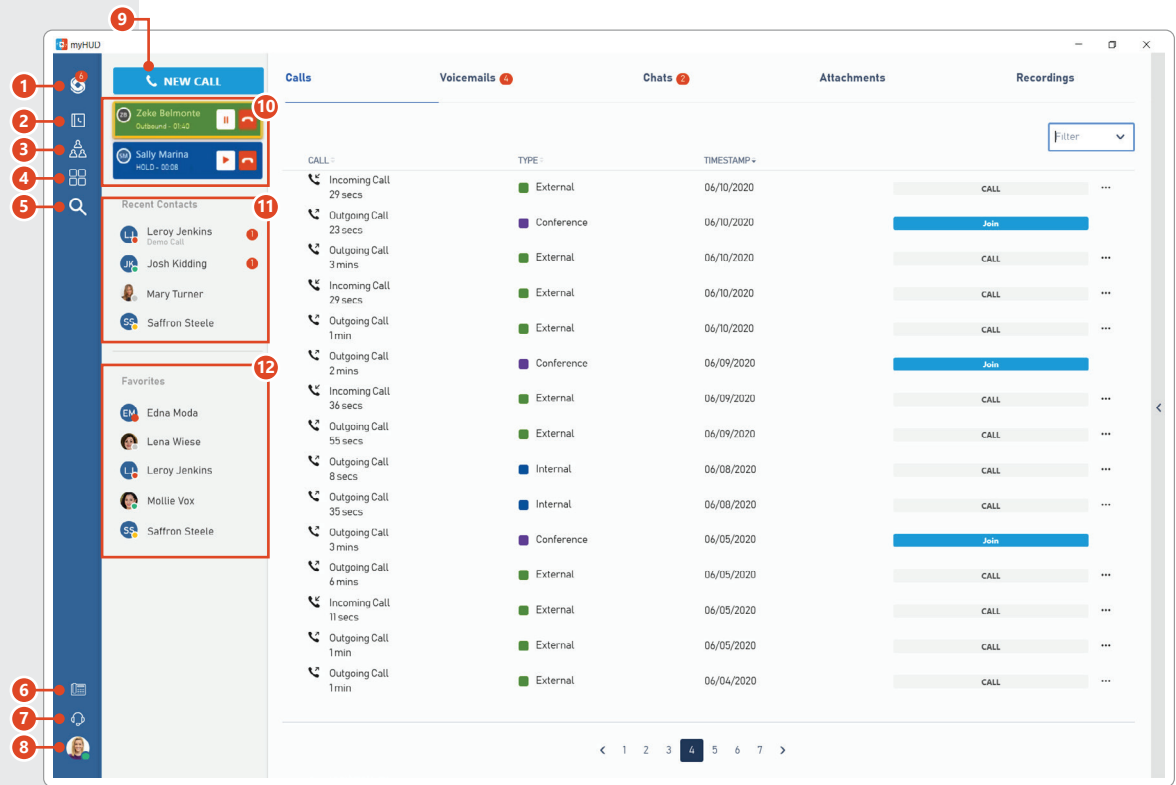
12 Presence Statuses

See the real-time status of your internal contacts indicated by the colored dot.

- On a Call
- Available
- Busy
- Away
- Offline

Call, Chat, Conference & More from myHUD Desktop

Get instant access to Comm-unity unified communications features through myHUD, your personal Heads Up Display™, from anywhere – on your PC, laptop, tablet or smartphone.



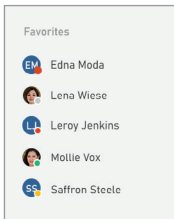
At-a-Glance Call Categorization by Color Code

- Internal
- External Call
- Queue Call
- Conference Call

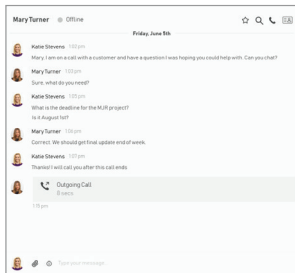
ACCESS THE ALL-IN-ONE APP

myHUD Desktop brings together all of your favorite productivity tools.

Presence



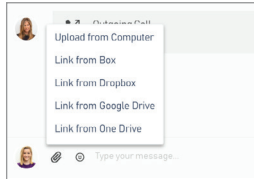
IM/Chat



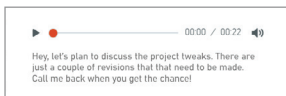
Video Collaboration



File Sharing



Voicemail Transcript

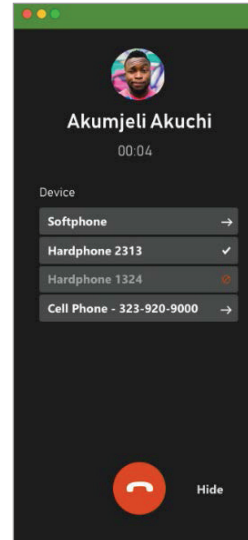
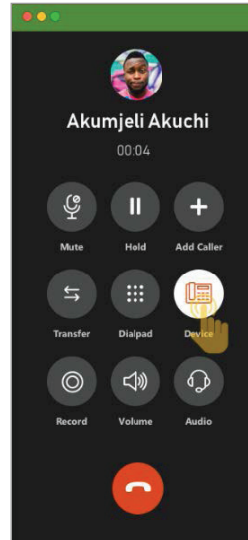


COMMUNICATE SMARTER WITH YOUR COMM-UNITY

myHUD Desktop is your gateway to rich features and add-ons for increased productivity and enhanced collaboration for your staff in the office, at home or on the go.

Seamlessly Transition Your Call

Transfer a call to another user or move a call to another registered device such as a softphone, desktop phone or mobile smartphone.



Manage Your Conference Bridge

View, invite, mute or eject meeting attendees; and record your audio conference.

