V   7   Collection Policy

Rendering and Payment of Bills

A.   The Customer will receive bills on or about the same time each billing period. Months are presumed to have 30 days. The billing date is dependent on the billing cycle assigned to the Customer. Each bill contains monthly recurring charges, which are billed in advance, and non-recurring and usage charges if applicable, which are billed in arrears, and the last date for timely payment, which date will be displayed prominently on the bill. Recurring charges will be prorated in the event that the service for which the charges are made is less than 30 days.

B.   Bills are due and payable as specified on the bill. Bills may be paid by mail, electronic bank transfer or in person at the NetFortris's business office. All charges for service are payable only in United States currency. Payment may be made by check, money order, cashier's check or bank transfer.

C.   Customers' payments are considered on time when received by the NetFortris before the due date. Payments will be credited within 24 hours of receipt by the NetFortris. The due date is the date as set forth on the Customer's bill. The last date for timely payment is the due date and will be displayed prominently on the bill.

D.   Charges deemed delinquent will be subject to a late payment charge accruing at the rate of 1-1/2% per month from the due date on all delinquent amounts.

F.   In the event a Customer disputes the amount of a bill for NetFortris's service, NetFortris will, at the Customer's request, conduct an investigation and review of the disputed amount. However, the undisputed portion of the bill must be paid prior to the due date or the Customer's service may be subject to disconnection.

Restoration of Service after Disconnection for Non-Payment

The NetFortris will restore service to a Customer upon receipt of full payment of all amounts due. The NetFortris may impose a charge for restoration of service after disconnection in accordance with the NetFortris Collection Policy.